



## Mission Statement

At Stonetrust Commercial Insurance Company, it is our mission to be a professional and committed partner to our policyholders and agents while maintaining fair and competitive rates. We are a Nebraska-domiciled company with headquarters in Baton Rouge, Louisiana, and we provide workers' compensation and employers' liability coverage to businesses in the southern mid-western region. Since its beginning in 1993, our company has grown and evolved from a self-insurance trust to become a private stock insurance company licensed and doing business in eight states: Arkansas, Louisiana, Mississippi, Missouri, Oklahoma, Nebraska, Tennessee, and Texas.

Thousands of employers have made Stonetrust their workers' compensation insurer of choice due to our outstanding service, our vast experience, and our financial strength. We are a relationship-focused company with a proven commitment to providing the best service to our valued partners by simply delivering on our corporate values and exemplifying our ethical standards.

It is our goal to be the "first choice" workers' compensation company in all of our markets, and we promise to adhere to the following pledges on every transaction and at every touchpoint:

- Communication -** *Engage in transparent and honest conversation with all partners*
- Service -** *Deliver what we promise*
- Ownership -** *Accept responsibility and execute projects to completion*
- Discipline -** *Determine what is important and take the appropriate action*
- Integrity -** *Conduct ourselves in an honest and professional manner*
- Urgency -** *Act with passion to accomplish superior results*
- Excellence -** *Exceed expectations to achieve desired outcomes*
- Relationship -** *Identify and build relationships internally and externally*
- Teamwork -** *Work together to create success*

Our proven method is to develop a working relationship with every policyholder and agent partner to achieve the mutual goals of flexible and fair underwriting, strategic workplace safety, exemplary claims management/service, and an industry best standard for ease of doing business. At Stonetrust, we will strive to work hard to earn your business and make certain that you achieve the assurance of always feeling **Stonetrust Safe** about your workers' compensation coverage.

